



INSURANCE

Global Travel Insurance Services Limited

59/61 Lyndhurst Road
Worthing, West Sussex
BN11 2DB

Tel 01903 235042

Email info@globaltravelinsurance.co.uk
Web www.globaltravelinsurance.co.uk



BIBA
Member

KEY FACTS About our insurance services

1 The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. It requires us to give you this information. Use this information to decide if our services are right for you.

2. Whose products do we offer?

Our own travel insurance products have been designed by us and placed with a single insurance undertaking (insurer), the identity of which is detailed on the documentation both supplied and available to you. We also offer a selection of third party products with various insurance undertakings.

3. Which service will we provide you with?

We may ask some questions to narrow down the selection of Travel Insurance products that we will provide details on but you will not receive advice or recommendation from us. You will need to make your own choice about how to proceed.

4. What will you have to pay us for our services?

We will not charge a fee for arranging Travel Insurance products.

5. Who regulates us?

Global Travel Insurance Services Ltd is an independent insurance intermediary whose address is as shown above. Our registered office is at 19 Farncombe Road, Worthing, BN11 2AY. Company No 3419005.

We are authorised and regulated by the Financial Conduct Authority and our status can be checked on the FCA Register by visiting www.fca.org.uk or by contacting the FCA on 0845 606 9966. Firm Ref 305686.

We are members of the British Insurance Brokers Association, membership number 006598

Global Travel Insurance Services Ltd's permitted business is arranging non-investment insurance contracts for individuals and business.

6. What to do if you have a complaint

In respect of our own insurance products (not third party products) if you have a complaint about the sale of an insurance product you must first write to the Managing Director of Global Travel Insurance Services Ltd at the address shown above.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our financial obligations although this depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.